

This privacy policy will explain how BESUD EXPEDITION LLC (hereafter “Our Company”) uses the personal data we collect from you when you use our website.

### **What data do we collect?**

Our company collects personal identification information (name, email address, phone number etc)

### **How do we collect your data?**

You directly provide Our Company with most of the data we collect. We collect data and process data when you:

- Voluntarily sign up on our website to receive our newsletter
- Place a booking using our website to stay at Harganat River Lodge
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email
- Use or view our website via your browser’s cookies

Our Company may also receive your data indirectly from amongst others the following sources:

- [www.booking.com](http://www.booking.com)
- [www.airbnb.com](http://www.airbnb.com)
- Travel agents and tour operators through which you decide to book your stay at Harganat River Lodge

### **How will we use your data?**

Our Company collects your data so that we can:

- Process your order and manage your account;
- Email you with special offers on our products and services we think you might like;
- To improve our service to you and/or other visitors and customers

With your consent, Our Company may share your data with our **partner companies** so that they may offer you their products and services.

When Our Company processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

### **How do we store your data?**

Our Company securely stores your data at (...). Our Company will keep your personal identification information for **5 years**.

## Marketing

Our Company would like to send you information about products and services of ours that we think you might like, as well as those of our partner companies.

If you have agreed to receive marketing communication, you may always opt out at a later date.

You have the right at any time to stop Our Company from contacting you for marketing purposes. If you no longer wish to be contacted, please email [info@harganat.com](mailto:info@harganat.com)

## What are your data protection rights?

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- **The right to access:** you have the right to request Our Company to provide you with a copy of your personal data. We may charge you a small fee for this service.
- **The right to rectification:** you have the right to request that Our Company corrects any information you believe is inaccurate or completes information you believe is incomplete.
- **The right to erasure:** you have the right to request that Our Company erases your personal data.
- **The right to restrict and/or object processing:** you have the right to request Our Company to restrict and/or object (to) the processing of your personal data.

If you would like to exercise any of the above requests, please contact us via our email [info@harganat.com](mailto:info@harganat.com). We will respond to you within a month (if possible).

## What are cookies?

Cookies are text files placed on your computer to collect standard internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology. For further information on cookies, please visit [allaboutcookies.org](http://allaboutcookies.org)

## How to manage cookies?

You can set your internet browser not to accept cookies. On [allaboutcookies.org](http://allaboutcookies.org) you can find information on how to remove cookies from your browser. However, this may imply that some of our website features may not function as a result.

### **Changes to our privacy policy**

Our Company keeps its privacy policy under regular review and updates are placed on this website.

### **How to contact us**

If you have any questions about Our Company's privacy policy, the data we hold on you or would like to exercise one of your data protection rights, please do not hesitate to email us at [info@harganat.com](mailto:info@harganat.com)